

 **UZINFOCOM**

— EST. 2002 —

UZINFOCOM

Architects of
the digital
future





UZINFOCOM is a leading company specializing in digitalization and the transformation of IT into a digital economy

Single Integrator UZINFOCOM Established in 2002

Projects Implemented from 2019 to 2025

570+

Government-Level Solutions, Information Systems, Mobile Applications, AI Projects, and Portals

Team of

1 500+

Professionals

National-level platforms in identity, AI, and eGov

20+

years of experience in the IT market

6

Branches in Uzbekistan

MISSION

We create unique IT solutions that help society and our partners achieve their goals, enhance comfort, and bring new opportunities to everyday life.

Global Offices:



Riga, Latvia



Bishkek, Kyrgyzstan



Dubai, UAE

Countries of Operation:



Kyrgyzstan



Kazakhstan



Latvia



Estonia



Moldova



UAE



South Korea

Our activities

UZINFOCOM offers the following services:



Development of information systems

UZINFOCOM offers a full cycle of information systems development



Development of technical documentation

UZINFOCOM provides the creation and maintenance of project documentation at all stages – from drafting technical specifications for developers to writing user guide content.



Information security expertise

It is carried out in order to identify shortcomings and vulnerabilities in the organization's information system, as well as to assess the effectiveness of its work



End-to-End IT Solutions for Business

UZINFOCOM helps optimize processes and allocate resources efficiently through the use of smart IT solutions and strategic planning



Development of B2B and B2G Projects and Infrastructure Solutions

Carried out to meet the needs of businesses and government institutions by delivering scalable platforms, integrated systems, and robust digital infrastructure tailored to specific industry requirements



IT Outsourcing and Custom Development

Carried out to help clients reduce costs, improve efficiency, and access high-level technical expertise by delegating development, support, and maintenance tasks to UZINFOCOM's dedicated teams

The trust and loyalty
of our customers
is our absolute
SUCCESS

Why Clients Trust UZINFOCOM



Experience and Professionalism

With over 22 years of experience, UZINFOCOM has gained unique expertise in implementing digital transformation projects for public administration and the commercial sector. Our specialists possess all the necessary competencies to deliver projects of any complexity.



Smart Technologies

UZINFOCOM delivers cutting-edge solutions powered by artificial intelligence to elevate your business to the next level. From automating routine tasks to forecasting market trends – we help you unlock the full potential of AI and gain a competitive edge.



Personalized Approach to Each Client

Our work is defined by a flexible, personalized approach to each client, with careful attention to your organization's specific needs and preferences. Our analysts continuously study innovative and successful IT practices used worldwide to offer you the most relevant and effective solutions for achieving your goals.

“UZBEKISTAN – 2030” STRATEGY

44
Goals



CREATING DECENT CONDITIONS
FOR REALIZING THE POTENTIAL
OF EVERY PERSON

17
Goals



ENSURING THE WELFARE
OF THE POPULATION THROUGH
SUSTAINABLE ECONOMIC GROWTH

100 GOALS

12
Goals



WATER CONSERVATION AND
ENVIRONMENTAL PROTECTION

16
Goals



ENSURING THE RULE OF LAW,
ORGANIZING PUBLIC
ADMINISTRATION ORIENTED
AT PEOPLE-CENTRIC SERVICES

11
Goals



CONSISTENCY CONTINUATION
OF THE POLICY BASED ON THE
PRINCIPLE OF “A SAFE AND
PEACE-LOVING STATE”



MAIN GOALS OF THE STRATEGY “DIGITAL UZBEKISTAN - 2030”

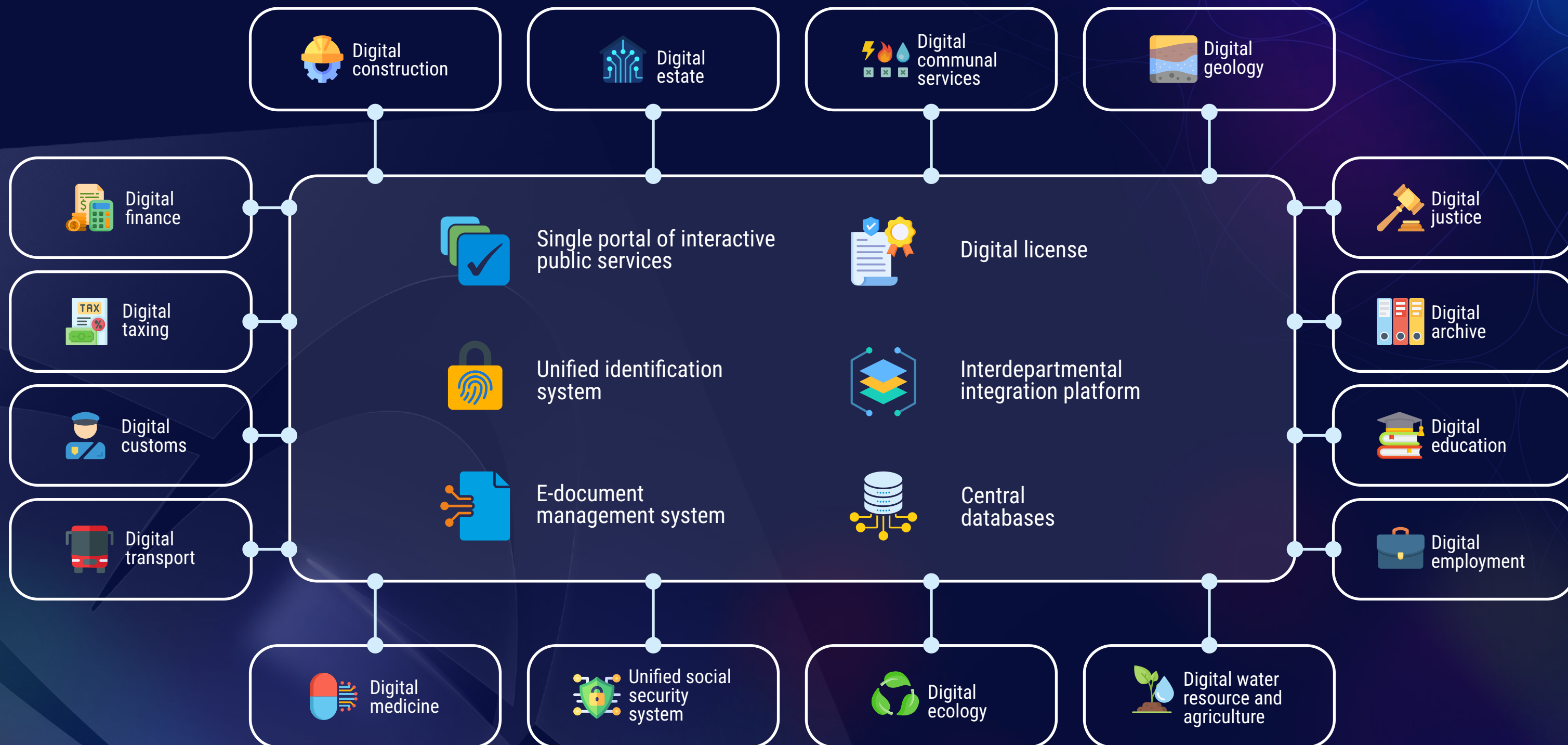
TOP 30

COUNTRIES OF THE WORLD IN THE UN RANKING IN THE
ELECTRONIC GOVERNMENT DEVELOPMENT INDEX

\$5 BILLION

EXPORT OF DIGITAL SERVICES

GOVTECH OF UZBEKISTAN

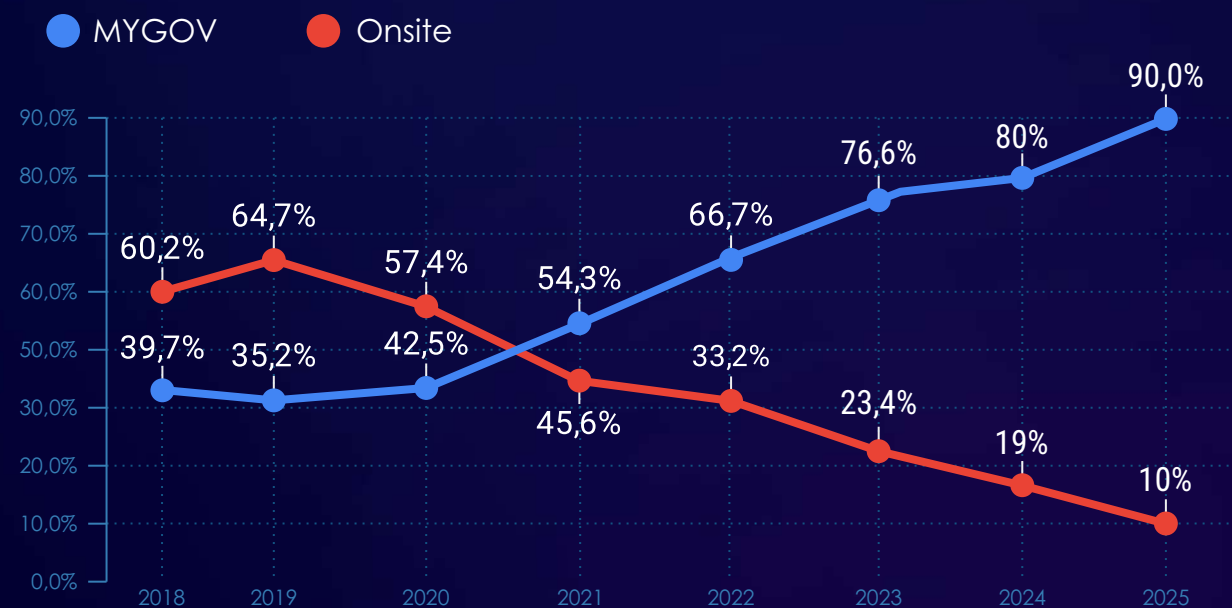


Digital Government Services



MY.GOV.UZ - a unified portal of interactive public services (UIPS) in Uzbekistan

Public services usage:



“Services in a new format”

- ✓ Test Launch
- ✓ Data exchange in electronic form
- ✓ Citizens' appeals

“Through the portal to the users”

- ✓ Online Payments
- ✓ Flexible Business Processes
- ✓ Document Repositories
- ✓ "Unified Portal" Cabinet for Centres
- ✓ Cabinet for Entities
- ✓ id.egov.uz

“All services at your fingertips”

- ✓ Launch of MyGov mobile app
- ✓ Documents “in your pocket”
- ✓ NFC authorization



According to the statistics of the National Search Engine, MY.GOV.UZ is one of the five most popular Internet resources in Uzbekistan.

12M+
Registered Users

92M+
Digital Documents

780+
Online services

MyGov Mobile: Government in Your pocket



17+ Digital Documents
in One App

-  ID Card / Passport
-  Education Diplomas
-  Birth Certificate
-  Pension Certificate
-  Driving License
-  many more...

All documents are legally equal to originals



Push notifications from the MyGov app

-  The validity period of the driver's license is expiring soon
-  Your data is being used by a government agency!
-  You have unpaid taxes!
-  You will need to change your ID card soon
-  Congratulations on the birth of your child!
-  Congratulations, you have become a student!
-  The application is processed!
-  Your residential address has changed

10M + Downloads

500 + Digital
Services

1M + Monthly
Requests

4.8★ App
Rating

Projects based on artificial intelligence

MyID Vision - biometric system for simple and secure face authentication



MyID Vision



Commercial Banks

30

(80% of all banks of Uzbekistan:
MilliyBank, TengeBank, Kapitalbank,
Agrobank, Xalq Banki, UZUMBANK)



Payment Systems

26

(O!Money, Click, Payme,
PAYNET and so on)



Marketplaces

16

(Uzum Market, ZoodMall,
AlifShop, Sello and so on)



Cellular Carriers

7

(Beeline, UCell, UZTELECOM,
Mobiuz, OQ)



Governmental
Organizations

6



Other Organizations

25

300+

Number of
connected
services

22+ mln

Number of users

270+ mln

Number of successful identifications

Primary Components MyID:

- ✓ Liveness detection
- ✓ Facial Recognition
- ✓ Facial Comparison

Advantages of MyID

- ✓ Remote opening of a bank account
- ✓ Remote eSim registration
- ✓ Instant Registration
- ✓ Security
- ✓ Improving customer service



Projects based on artificial intelligence

MyID Palm - biometrics system based on palm vein pattern



How and where can I apply MyID Palm?



Financial
and public sector



Biometric access
control



Contactless
payment for goods
and services



MyID Palm

Convenient biometric access control to various systems:



Mass events

(!) Security alarm system



Systems with limited access control



Time attendance systems

Simple and clear biometric payment for goods/services



Retail



Purchase of air and rail tickets



HoReCa





A foundational platform for the digitalization of speech communications in government and business

For the Public Sector

Meeting Transcription & Stenography

The system is implemented for automatic transcript generation in the Presidential Administration, the Prosecutor General's Office, and ministries

Smart Assistants & Chatbots

A text and voice bot has been implemented for citizen consultations on the MyGov portal

Citizen Inquiry Analytics

Automatic analysis of audio recordings from Public Service Centers to assess quality and identify issues

For Business

Contact Center Automation

Comprehensive solutions for "Xalq Bank" and "Aloqabank" for robotics and call processing

Customer Service Optimization

In-depth dialogue analytics to increase customer loyalty (NPS) and operator efficiency

High-Quality Transcription

Fast and accurate speech-to-text conversion in the Uzbek language for subsequent analysis

Key Metrics

- ✓ A team of specialized engineers with experience in implementing national projects
- ✓ Recognition Accuracy: **WER 7% / CER 2%** in the Uzbek language
- ✓ Creation of a national technology base in the field of speech AI
- ✓ A national LLM has been developed in the Uzbek language

Technologies & Methodologies

- ✓ Proprietary developments in Deep Learning for speech recognition and synthesis
- ✓ High-load and fault-tolerant systems designed for 24/7 operation
- ✓ Flexible API for rapid integration with any existing information systems

Where can it be used?



Call Centers



Public Services



Banking & Finance



Media & TV



Websites & Portals



Education



Jurisprudence



Telecommunications



MYLOGISTIC - simplifies cargo transportation processes



Saves your time
No need to waste time searching for a carrier



Protects you
Shields you from fines and ensures smooth document exchange



Keeps you informed
Provides up-to-date information about your cargo at any convenient time



Advises you
Helps you understand how to transport your goods safely and efficiently

Safety

All users are verified through OneID

Comfort

You can organize the entire transportation process from A to Z within a single system

Mobility

Availability of mobile applications

Time Saving

Multiple offers for your route – choose the carrier based on rating, price, and vehicle photo

Cost Saving

No more extra payments to freight forwarders – everything is transparent and clear



Transport companies



Cargo owners



Government authorities:



State Customs Committee under the Ministry of Economy and Finance of the Republic of Uzbekistan



Ministry of Justice of the Republic of Uzbekistan



State Tax Committee of the Republic of Uzbekistan



and others

Declarants



Warehouses



Farmers



Forwarders



TOKEN.UZ

A Blockchain Platform for Business and Government



The Token.uz platform is an innovative solution built on blockchain technology, designed to ensure secure and transparent data storage.



Ensuring secure and transparent data storage



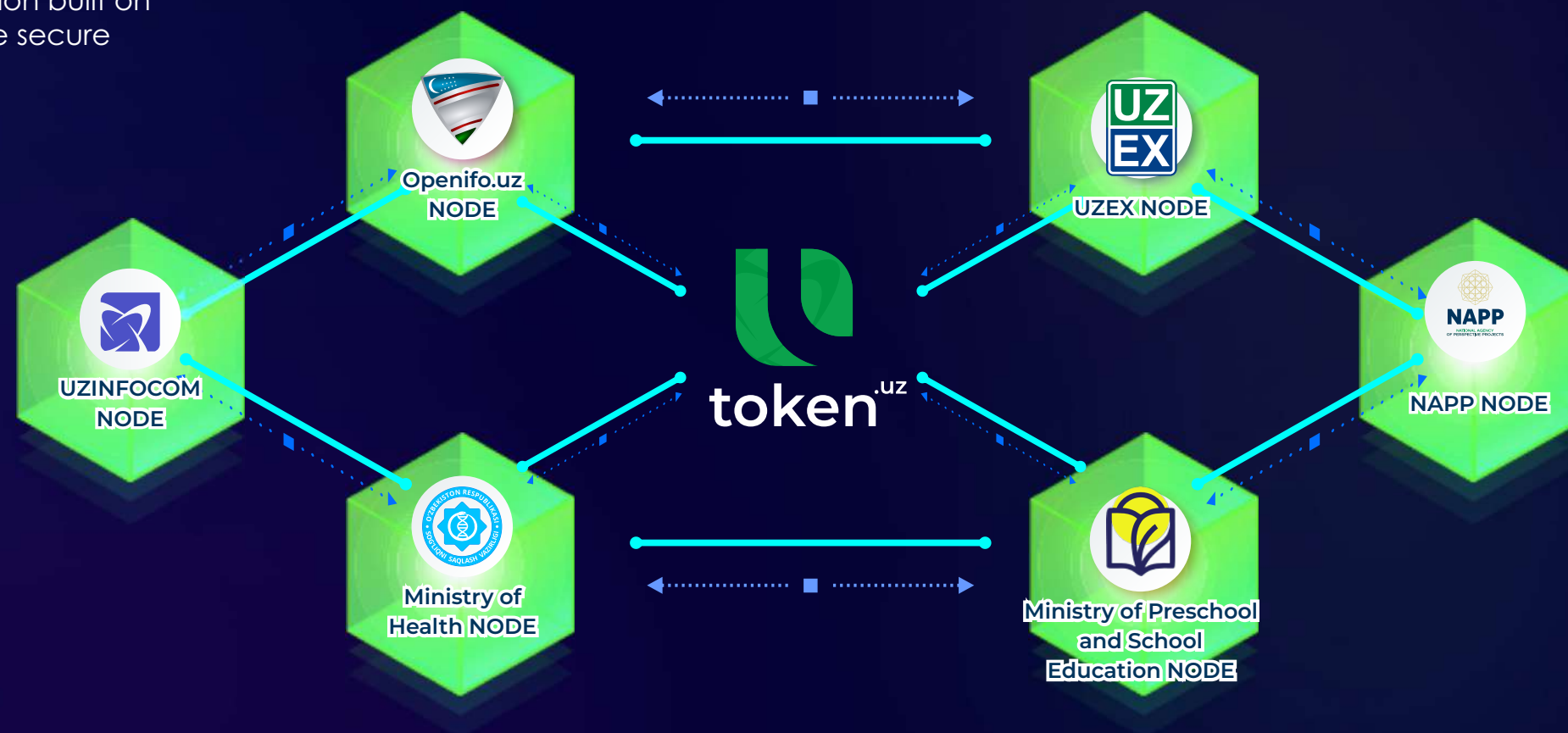
Protection against data modification and falsification by third parties



Increased confidence in the data storage process



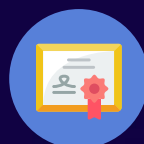
Ensuring transparency in the process of data change by the issuer



Projects Successfully Utilizing the Token.uz Platform



Integration with Openinfo.uz for Corporate Data: TOKEN.UZ is integrated with the Openinfo.uz portal to store annual and quarterly financial reports on the blockchain. This provides transparency, protects against unauthorized access and forgery, and enhances the reliability of corporate disclosures.



Teacher Certification Exam Results: TOKEN.UZ securely stores exam results, guaranteeing they are immutable and verifiable. 350,000 results were recorded in 2024, with over 150,000 projected for 2025. This supports Uzbekistan's education system by preventing fraud.



Domain Name Auctions: TOKEN.UZ records all auction events (bids and results) in the .UZ domain zone, ensuring complete transparency and immutability. This strengthens trust in the auction process.

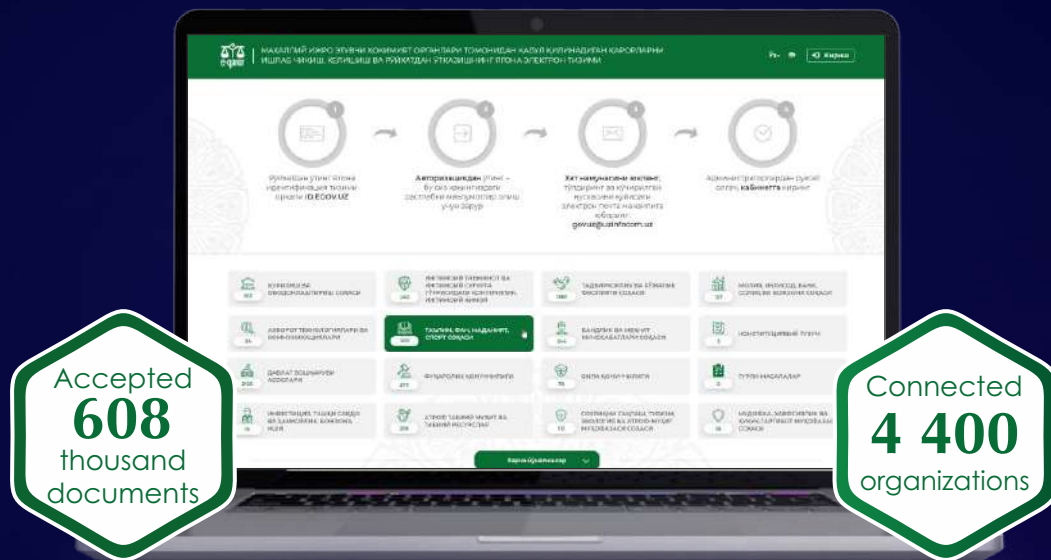
DMED

a unified medical information system that simplifies access to medical services and patient data



E-QAROR.GOV.UZ

SYSTEM FOR DEVELOPMENT AND APPROVAL
OF RESOLUTIONS OF LOCAL EXECUTIVE AUTHORITIES



Complete digitization of the processes of development, approval, confirmation, registration, and publication of decisions and resolutions of state government bodies at the local level

Implementation of a unified procedure in the development and execution of decisions and resolutions of state government bodies at the local level



Minimization
of the human
factor



Prevention
of corruption



Ensuring
transparency



PORTAL OF COUNCILS
OF PEOPLE'S DEPUTIES

KENGASH.GOV.UZ



- ✓ 221 councils
- ✓ 6+ thousand deputies
- ✓ 600+ employees of council secretariats
- ✓ 29+ thousand Council resolutions
- ✓ 1 500+ thousand deputy inquiries
- ✓ 2 500+ thousand resolutions submitted by governorships

Comprehensive information system including:

- ✓ official websites for all 221 councils
- ✓ Electronic document management system (uniform in structure from development to execution and sending of incoming and outgoing correspondence)
- ✓ SMS notification system for deputies about scheduled sessions and meetings
- ✓ Automated reporting module, which establishes approved reporting forms and transmits them to higher authorities

ELECTRICITY METERING AND PAYMENT SYSTEM



10 mln. 
Estimated number of users

25+
Integrations

Builder
Tariff management



BI + AI
Analytics Dashboard

Side projects
IoT, CRM, GISMap, HETK, EDM

Integrated Platform for Billing and Analytics

- ✓ Statistical Data Collection
- ✓ BI+AI Analytics Dashboard
- ✓ Report Generation
- ✓ Data Analysis
- ✓ Forecasting
- ✓ Report designer



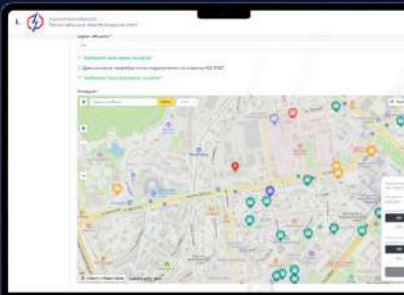
Mobile and Web Application for Consumers:

- ✓ Balance monitoring
- ✓ Online Payments
- ✓ Payment and billing history
- ✓ Notifications



GIS Map

- ✓ Geoinformation Map of Substations and Transformers for Load Monitoring
- ✓ Power network connection management
- ✓ Online Application for Services



Call-Center Support

- ✓ Request Handling
- ✓ Operator Performance Monitoring
- ✓ Automatic Call Distribution
- ✓ Interactive Voice Response (IVR)
- ✓ Real-Time Management of Consumer Data
- ✓ Outage and Maintenance Alerts via User Account and Mobile App



Microservice architecture

- ✓ Load Balancer to manage incoming requests and maintain high speed
- ✓ Fault tolerance to ensure system stability when individual services fail
- ✓ Flexibility for updates and new features
- ✓ Scalability to adapt to growing user needs



HARDWARE AND SOFTWARE COMPLEX FOR ONLINE ACCOUNTING AND MONITORING OF GAS SALES AT CNG FILLING STATIONS

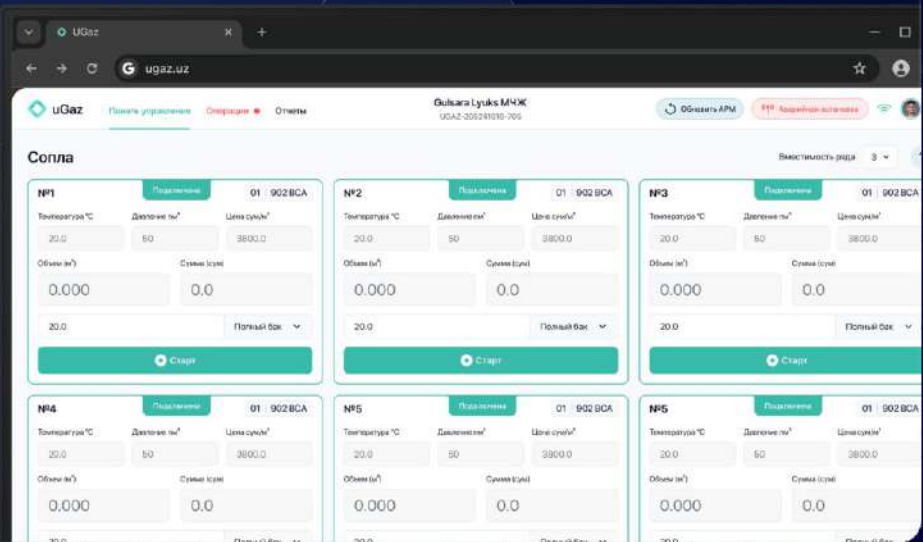


 UGAZ is a modern digital solution for accounting, monitoring, and analyzing the sale of compressed natural gas (CNG) at automobile gas-filling compressor stations (CNG stations)

Total number of CNG stations – **1 540**
Registered in UGAZ system – **1 339**

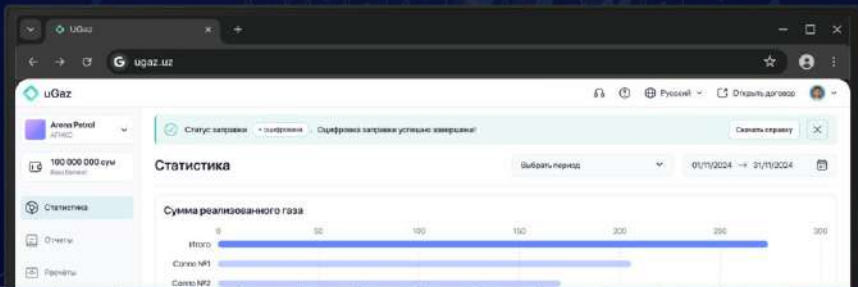
Automated operator workplace

- ✓ Station process management
- ✓ Shift reports
- ✓ State license recognition
- ✓ Automatic alerts on violations:
 - Exceeding gas pressure limits
 - Expired maintenance
 - Unregistered gas appliances



Owner's personal account

- ✓ KPI of CNG stations
- ✓ Detailed statistics and reporting
- ✓ Online monitoring of refueling operations



Mobile application for the public

- ✓ Search for nearby CNG stations
- ✓ Heatmap of queues
- ✓ Keep up with real-time gas prices



24/7 technical support center

- ✓ Round-the-clock technical support and consulting
- ✓ Support for owner and operators of stations
- ✓ Incident resolution and informational assistance



Advantages for CNG distribution sector

-  Unified digital working standards
-  Market transparency – control of the real gas distribution patterns
-  Enhanced safety for vehicle refueling
-  National-level analytics including station workorders, gas consumption and forecasts
-  Increased trust from state and sector investors
-  Maintaining competitive environment- fair rules for all market participants

UZINFOCOM Europe

A Strategic Gateway for IT Outsourcing in the EU



Key Message:

As a bridge between Uzbekistan's development power and Europe's digital needs, UZINFOCOM Europe ensures proximity, compliance, and communication excellence for smooth outsourcing collaboration.

What Makes UZINFOCOM Europe Unique:

-  Located in Riga, Latvia – heart of the EU tech region
-  Full legal and operational presence for cross-border cooperation
-  Seamless communication in English, Latvian and other local languages
-  Dedicated project managers and tech leads in Europe

Benefits for European Clients:

- ✓ GDPR and EU cybersecurity compliance
- ✓ High development capacity at competitive cost
- ✓ Scalable engagement – from MVP to enterprise-grade delivery
- ✓ Procurement-ready – works with EU-funded tenders and public entities

How It Works:

- ✓ Collaborate directly with UZINFOCOM Europe
- ✓ Project execution handled by core engineering teams in Uzbekistan
- ✓ EU office ensures transparency, quality control, and compliance

Perfect for:

- ✓ Government digitalization agencies
- ✓ Banking & fintech platforms
- ✓ EU tech vendors needing reliable subcontractor

UZINFOCOM Outsourcing

A Reliable Partner for Digital Transformation Across Europe



Key Figures

1 500+ IT professionals

20+ years of experience

100+ large-scale digital projects

National-level platforms in identity, AI, and eGov

What We Do

-  Custom Solution Development
-  Full-cycle Infrastructure Projects
-  Cloud-native Architecture engineering
-  AI-driven Decision Support Tools

Our European Presence

- ✓ Uzinfocom Europe – operational office in Riga, Latvia
- ✓ Active projects in Estonia and Moldova
- ✓ GDPR-compliant, aligned with EU cybersecurity standards
- ✓ Transparent & regulation-ready procurement processes



Technologies & Methodologies

Tech Stack Agnostic

Java, .NET, Python, Node.js, Go, and more

Mobile

(iOS, Android, Cross-platform via Flutter/React Native)

Cloud platforms:

AWS, Azure, GCP, private/hybrid cloud

DevOps-first approach

CI/CD, containerization (Docker, Kubernetes)

Agile, Scrum, Kanban, or Waterfall

✓ Trusted by Governments & Enterprises Across Regions

We are trusted by



Governmental Sector



Administration of President of the Republic of Uzbekistan



Supreme Assembly of Uzbekistan «Oliy Majlis»



Cabinet of Ministers of the Republic of Uzbekistan



Agency for Development Public Service under the President of Uzbekistan



General Prosecutor's office of the Republic of Uzbekistan



Ministry of Digital Technologies Republic of Uzbekistan



Agency for Presidential Educational Establishments



Ministry of Internal Affairs Republic of Uzbekistan



Ministry of Defense Republic of Uzbekistan



Ministry of Healthcare Republic of Uzbekistan



Ministry of Energy Republic of Uzbekistan



Ministry of Agriculture Republic of Uzbekistan



Ministry of Tourism and Cultural Heritage Republic of Uzbekistan



National Guard of the Republic of Uzbekistan



Ministry of Youth Policy and Sports of the Republic of Uzbekistan

Commercial Sector



TBC BANK



HAMKORBANK



Payme



O'ZMILLIYBANK



Agrobank



OFB



KDB Bank



inTend



KAPITALBANK



click

Garant bank

multicard



UZTELECOM



Beeline®

texnomart*

*упаковано с любовью



market



XalqBanki



TENGE BANK

ipotekabank

otp group

paynet



ZOODPAY



alif tech





Contacts:

 uzinfocom.uz

 sales@uzinfocom.com

 **+998 90 940 89 92**

